

ErWin for Independent Service Providers (ISPs)

Erwin Registration and Vehicle Repairs

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Status: Registration: erWin

Version: V1.0

Date: 30.06.2021

PART 1: ErWin registration and Vehicle Repair Information

Independent Service Providers are now able to access Volkswagen Group Vehicle Repair information and Vehicle Diagnostics via the erWin website.

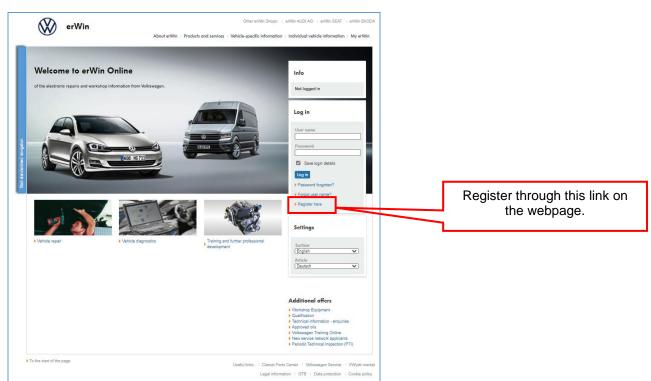
Next is a quick guide on how to register on the erWin website and how to access the Vehicle repair information.

Please note the following system requirements:

- PDF reader (e.g. Adobe Acrobat Reader)
- Operating system: Windows 10 or later is recommended (Please note that ODIS has other system requirements)
- Web browser: Microsoft Edge, Mozilla Firefox (with other browsers some of the functions used cannot be used or can only be used with limitations)

1. ErWin Registration:

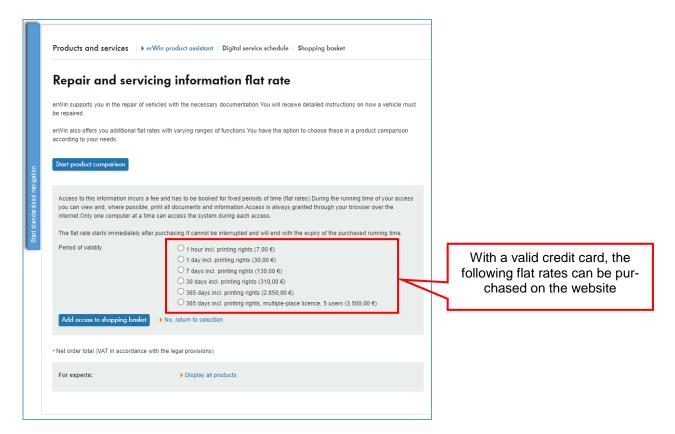
• ISPs can access erWin website through url: https://erwin.volkswagen.de/erwin/showHome.do



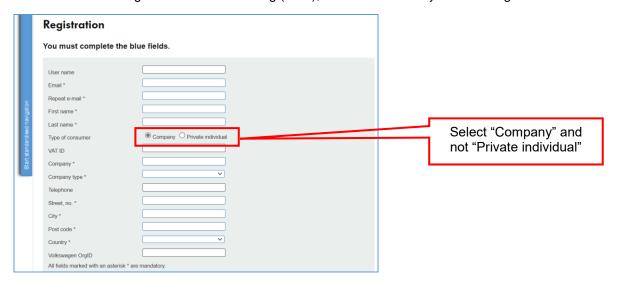
2. Vehicle Repair Information:

 After registration, ISPs will be able to purchase a flat rate on the website and access the vehicle repair information.

- The following information can be accessed
 - Vehicle data
 - o Repair manuals
 - o Current Flow Diagrams
 - o Field actions
 - o Technical Product Information



• NOTE: ISPs must register as a "Company" and not as a "Private Individual in order to have access to Digital Service Scheduling (DSS), which is necessary for servicing vehicles.



Version	Date	Author	Comments
V0.1	30.06.2021	Group Services	erWin registration

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